



Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Anantara The Palm Dubai Resort
Hotel Website	
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General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes, all areas



Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	Yes, on website
Who is responsible for sustainability?	Director of Engineering, Executive Chef, EHS Manager
Please list any green certifications, labels, or recognition achieved.	Dubai Sustainability Tourism Stamp - Silver The PLEDGE on Food Waste - All Star Green Growth 2050 - Platinum ISO 140001: 2015
Supporting Documents	SOP-Sustainability-policy-2025-1.pdf
Additional Comments	

Energy & Water

Do you measure energy and water use?	Yes, both energy and water
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	In 2025 we undertook the following actions: 1. 50% upgrade from halogen to LED lighting 2. Remaining fluorescent tube upgrades 3. Envelope Improvements from Guest room 4. Door gasket replacements 5. Roof light timer adjustments 6. Delayed pool heating/cooling
Do you use renewable energy or a green energy tariff?	The Hotels uses Thermodynamic panels for Water heating. By the end of 2023, Dubai had doubled its green energy to 16.1%; with the aim to be 100% by 20250



<p>Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?</p>	<p>Linen Reuse, Leak Detection, Waterless urinals, Low-flow taps. Pro-active leak detection and maintenance. In 2025, here are specific activities: 1. Investment and rollout of new flow shower heads. 2. Installation of additional meters 3. Enhanced, ongoing active leak detection & rectification. 4. 32 underground leaks found and fixed. 5. Ongoing Spot checks and replacement of missing aerators 5. Drive towards team reporting leaks 6. Leak detection Machine purchased 7. Several large leaks, though fixed within good time, drastically increased usage.</p>
<p>Do you have refillable water stations for guests and staff? How are guests informed?</p>	<p>Yes, there is water filtration and bottling unit on site. Guests have 2 refillable water placed in the room per day. They can request more more water bottles as required. Similarly staff have to refillable stations throughout back of house</p>
<p>Do you have a policy on energy and water conservation?</p>	<p>Yes, there is water filtration and bottling unit on site. Guests have 2 refillable water placed in the room per day. They can request more more water bottles as required. Similarly staff have to refillable stations throughout back of house</p>
<p>Do you have Electric Vehicle charging spaces at your property?</p>	<p>Yes, 1 - 5</p>
<p>How does your organisation approach AI (Artificial Intelligence) usage?</p>	<p>AI is used to improve efficiency and reduce resource use</p>
<p>Supporting Documents</p>	<p>2025-ADPJ-FY-Summary-as-at-Dec-1.pdf</p>

Waste Management



Do you have recycling bins for glass, paper, metal, and plastics?	Yes
Are bins clearly labelled?	No
Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes
Do you manage food waste (e.g., donation, composting, or special disposal)?	We have Food Waste digester on site, which break down food into wastewater. There is no food waste leaving the property.
Are you paperless? If not, are recycled or FSC-certified papers ¹ and environmentally responsible printing materials used?	Yes
Supporting Documents	2025-ADPJ-FY-Summary-as-at-Dec-1.pdf

Food & Beverage

Do you buy local or seasonal food where possible?	Sometimes
If yes, within how many miles is food sourced?	-3



Do you offer vegetarian or plant-based options and highlight them?	Yes, clearly highlighted
Is seafood responsibly sourced (MSC ² , ASC ³ , or similar)?	Yes, Always
Do you communicate sourcing choices to guests (menus, signage, digital)?	Yes, menus
Supporting Documents	a.-Certificate_Anantara-P.jpg

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Yes, all guest products
Are environmentally responsible cleaning products used (e.g., Green Seal ⁴ , EcoLabel ⁵)?	Yes, all cleaning products

Staff, Wellbeing & Inclusion



Do you follow fair employment practices? (Living wage employer ⁶ , B Corp ⁷ , Shine ⁸ , etc.)	Yes, certified/accredited
Do you have policies on equal treatment, diversity, and inclusion?	Included with Minot Hotel Sustainability policy, and as part of the hotel, Anantara The Palm Sustainability Policy
Are staff wellbeing programmes in place (mental health, safe working conditions)?	Included with Minot Hotel Sustainability policy, and as part of the hotel, Anantara The Palm Sustainability Policy
Additional Comments	We do lot of work to support local community, and huge focus on training. More of the material is included in attached document

Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Some information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Partially accessible



Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	Some features
Are staff trained to assist guests with a wide range of access needs (not just mobility)?	Yes, all staff trained
Additional Comments	We are working on improving accessibility information available to guests by end of Q2 2026.

Measurement & Reporting

Do you measure how well your sustainability practices are working?	Yes, regularly
Do you report on sustainability performance?	Yes, publicly
Supporting Documents	2025-ADPJ-FY-Summary-as-at-Dec-1.pdf
Additional Comments	Minor Hotels has Science Based Targets (SBTi), so KPI are taken rigorously, tracked, analysed and reported on monthly basis. Performance scorecard includes meeting sustainability targets as a core element

This submission has been sent via the Sustainability Questionnaire form.



More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ FSC-certified <https://uk.fsc.org/>

² MSC <https://www.msc.org/uk>

³ ASC <https://asc-aqua.org/>

⁴ Green Seal <https://greenseal.org/>

⁵ Ecolabel <https://eu-ecolabel.de/en>

⁶ Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>

⁷ B Corp <https://bcorporation.uk/>

⁸ Shine <https://shine.northeast-ca.gov.uk/>